

BMC, SCOR and ADICTA LAB are Brands of BMC Switzerland AG

## RETURN CONDITIONS BMC SWITZERLAND AG

If you are not 100% satisfied, you can return your order for a full refund within 14 days from the date you have received the order. Items must be unused and unwashed, and in the original packaging with all original tags attached and, if applicable, protective inner lining intact on relevant products. The return of any product is your responsibility and at your own cost and expense. Once the returned goods are received and inspected by our Returns Department, your refund will be processed and automatically credited to your original means of payment. Please contact our Customer Service immediately should you receive an incomplete, wrong or damaged goods. The return will be then organized by the company.

### RETURN PROCESS

1. Print this document and complete the returns section below (you can also copy the form onto paper).
2. Enclose the completed return-sheet, the delivery note and the items being returned into a package.
3. Take package to carrier of choice and select preferred method of shipment. We recommend keeping tracking information for records.
4. Send to:

Orders from Switzerland

BMC Switzerland AG / RETURNS  
Niklaus Wengistrasse 10  
2540 Grenchen  
Switzerland

Orders from the rest of Europe

Agility Europort SNC / BMC Switzerland AG  
7 Rue Pierre Clostermann  
FR 68730 Blotzheim  
France

### RETURN INFORMATION

Order reference: \_\_\_\_\_

Product reference	Quantity
Product 1	
Product 2	
Product 3	
Product 4	
Product 5	
Product 6	
Product 7	
Product 8	
Product 9	
Product 10	

For further information on returns or exchanges, please contact BMC Switzerland customer service at:

Email: [info@bmc-switzerland.com](mailto:info@bmc-switzerland.com)

Phone: +41 32 654 14 54 from 9am to 4pm